

Phishing - Don't be caught by email scams!

In today's interconnected world, email scams pose a significant threat to both individual and university security. UNISA encourages all staff members and students to recognise warning signs and adopt best practices for online safety to effectively protect themselves, and others from these deceptive tactics.



Cybersecurity Awareness Campaign offers the following course designed to equip you with essential knowledge in just a matter of minutes:

Phishing – Six clues that should raise your suspicious (4 min)

This course is tailored to empower you with the ability to **recognise malicious activities** from threat actors.

We strongly encourage you to complete these courses, as they will be instrumental in bolstering our collective cyber security.

How to participate in the training:

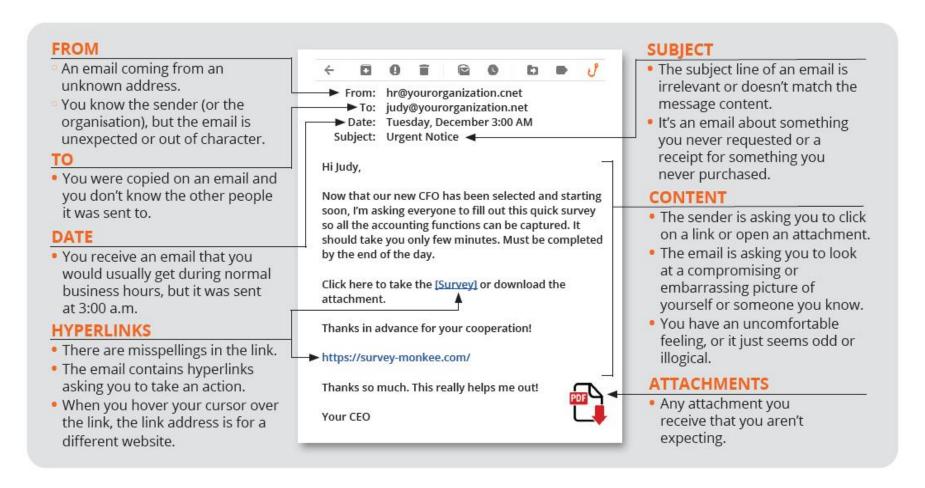
- You will have received an e-mail from noreply@terranovasite.com This e-mail is legitimate (and most definitely not a phishing e-mail) and from UNISA.
- Simply click on "Login Now" and participate in these valuable training courses.

Define tomorrow.

UNISA university of south africa

Since phishing is the most common form of social engineering,

Let's take a closer look at seven areas in an email and their corresponding red flags.



NB: Additional Steps to Cyber Safety: Stay Secure, Stay Smart – keep UNISA secure!



Use Strong Passwords

The longer the password, the more secure it is.

- Atleast 16 characters long,
- Includes uppercase and lowercase letters, numbers, and random symbols.
- Doesn't include personal information,
- Doesn't contain consecutive numbers or letters.



Turn on Multifactor Authentication

Set-up MFA on your O365 accounts.

Step-by-step on how to setup MFA – <u>SOP Attached.</u>



Update Your Software

Keep your software up to date by enabling automatic updates.

- Request the **ICT** for further assistance.
- Make sure that the following devices are updated with the latest operating system: Laptops, desktops, mobile phones, tablets, laptops, etc.
- Also, update your applications – especially your web browsers – on all your devices too.



Think Before You Click!

Think before you click.

- According to the Cybersecurity and Infrastructure Security Agency (CISA), "More than 90% of successful cyberattacks start with a phishing email."
- Pay attention to the above "red flags"shared.

Contact ICT-Help for reporting incidents.

Contact details

ICT-Help: 012 429 4125 and student: 0800 00 1870

Use the ICT-Self-service (MAXIMO) to submit your request: Welcome to

Unisa ICT Service Desk

Alternatively: Email: ict-help@unisa.ac.za (Unisa staff)

or enquire@unisa.ac.za (Unisa students)